

Fountain Valley Fire Department Paramedic Membership Program



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As the costs of medical care still continues to rise, it is important to make sure your family is covered in the event of an emergency. The City of Fountain Valley is offers a program that is designed to help you during emergency situations.

The Paramedic Membership Program is an official program of the City of Fountain Valley Fire Department since July of 2010. This program has recently been updated and the updated information has been included in the "Frequently Asked Questions. *By participating in this voluntary program you can receive Paramedic/ambulance coverage for a very moderate annual cost. The annual cost of a household membership is \$60.*

Frequently Asked Questions

1. What is the Paramedic Membership Program and what does it cover?

To ensure that the city provides high quality, modern pre-hospital care when 9-1-1 is called, the Paramedic Membership Program was created. The newly updated membership continues to offer the residents of Fountain Valley an opportunity to participate in an annual \$60 membership that **will now cover all "out-of-pocket" costs when your insurance is billed** for 9-1-1 emergency medical care and ambulance transportation. **We will accept whatever is paid as "payment in full."**

*****Members without insurance at the time of the emergency medical incident will receive a 20% discount on the total bill. Discounts are not given to non-members*****

(The City will accept Medi-Cal payments at "payment in full". Membership is not necessary unless you wish to have coverage for others in your household)

2. Who is covered by the Paramedic Membership Program?

All family members that reside within your home anywhere within the City of Fountain Valley 24 hours a day.

3. What if someone needs emergency medical attention at my house?

Your membership extends to guests at your household and will cover anyone who is injured or sick at your property.

4. How do I sign up for the Paramedic Membership Program?

You have several ways to sign up. You may:

- Call us at (714) 593-4436 or email us at pmmember@fountainvalley.org and an enrollment form will be sent to you.
- An enrollment form can be found at the end of this document for residents to complete.
- Go to www.fountainvalley.org.

5. How do I pay for the Paramedic Membership Program?

- A check or money order made out to "The City of Fountain Valley" can be sent in with your completed enrollment form.
Mailing address: Paramedic Membership Program
Fountain Valley Fire Department
10200 Slater Avenue
Fountain Valley, CA 92708
- If paying by credit card, you will need to come to City Hall to make payment. The cashier will accept Discover, Master Card and Visa. Again, please make sure you have a completed enrollment form with you when making payment.
Payments cannot be made on-line or over the phone when paying by credit card at this time.

6. Why aren't my taxes paying for this service?

The cost of 9-1-1 pre-hospital care has increased significantly since the inception of paramedic services in the late 60's. Providing emergency medical services is an additional service that the fire departments provide and has far exceeded typical city revenue sources such as, but not limited to property tax. Paramedics are highly trained emergency medical technicians that provide pre-hospital care. The revenue from this program offsets some of the costs associated with providing contemporary 9-1-1 pre-hospital care to our community.

7. What happens if I am not a member to the program and I use the paramedic service?

Whether or not you are a member to the Paramedic Membership Program, you will always receive the highest level of emergency treatment and transportation. All patients will be billed for 9-1-1 emergency medical care and ambulance transportation. As a **non-member**, your insurance will be submitted for your services but **you will be responsible for any unpaid balance.**

8. Do other cities' programs cover me if I am enrolled in Fountain Valley?

No. We do not have reciprocity with other cities' programs.

CONTACT INFORMATION

Fire Department Administration Office: 714-593-4436

Email address: pmmember@fountainvalley.org

**Mailing Address:
Paramedic Membership Program
Fountain Valley Fire Department
10200 Slater Avenue
Fountain Valley, Ca. 92708**