



QUARTERLY City Manager's Report

Summer 2024

City Manager's Message



Well, we made it through half of the year, and I hope everyone had a blast at our Summerfest from June 13-16, 2024 with two drone shows along with great music, performances, food, and the beer garden. Thank you to Hyundai, many sponsors, volunteers, and Fountain Valley Community Foundation for making it another successful community event!

It is with mixed emotions from the City on the announcement of Police Chief Matt Sheppard's retirement as of July 4, 2024. It has been an honor for me to work side-by-side with Chief Sheppard as we maneuvered through the challenges experienced by our community and as a local government agency. Chief Sheppard is calm, professional, and a team player within our Executive Management Team. We will miss the camaraderie and the laughter we had over the years. Congratulations Chief Sheppard on your well-deserved retirement and we wish you the best on your next chapter as a Fountain Valley retiree!

Two major concerns we are currently focused on is homelessness and E-bike safety in our community. Please know we have heard your concerns and are working to mitigate both concerns to the best of our ability. We are so excited that our Central Cities Navigation Center (CCNC) is now open in the City of Garden Grove as we support and serve our unhoused population with access to a myriad of services as they work toward permanent housing. The CCNC will provide the City with a tool as we maneuver through the increased unhoused population with the recent Point-in-Time data released by the County of Orange. We will work closely with the County to address the hotspots in Fountain Valley especially at Mile Square Park.

City Council adopted the Fiscal Year 2024-25 budget on June 4, 2024 with \$78.6 million in expenses and \$80.2 million in revenue, with an additional \$7.6 million appropriated for one-time capital projects. We are close to the completion of our Universally Accessible Playground (UAP) and Police Department Locker Room Upgrade projects and look forward to sharing these new enhancements to better serve our community and staff members. We completed our strategic planning session on May 23 and City Council approved the upcoming six-month strategic objectives which is accessible on the City website at www.fountainvalley.gov. Our team continues to seek opportunities to cut expenditures and increase revenues by identifying grant opportunities through the end of the calendar year. We are so proud to be able to serve our great community and we continue to express how important it is for our community to continue to be engaged and involved to make "Fountain Valley a Nice Place to Live"!

Maggie Le, Fountain Valley City Manager

Administration

Notice of General Municipal Election

A General Municipal Election will be held in the City of Fountain Valley on Tuesday, November 5, 2024 from the election of the following officers:

Two (2) Members of the City Council – Full term of four (4) years. [More...](#)

FV City Hall to Transition to a 4/10 Work Schedule Pilot Program

The City of Fountain Valley will implement a 4/10 work schedule, with new City Hall hours, Monday–Thursday from 7 a.m. – 6 p.m., effective Monday, August 12, 2024 with Friday closure beginning, August 16, 2024. This will be a six (6)-month pilot program which will expand service hours to the public and provide greater workplace flexibility for employees. [More...](#)

Follow us on Social Media!



A Nice Place to Podcast & Bi-weekly Mayor's Message

The City launched its first Podcast "A Nice Place to Podcast" with host and Mayor Glenn Grandis. The Mayor will use this podcast platform to keep residents informed and engaged and will feature guests from the community and internal City staff. Additionally, on a bi-weekly basis, Mayor Grandis provides a recap on the most recent City Council meeting and provides an update on upcoming Planning Commission and City Council Meeting. The Mayor will also cover any upcoming events. [More...](#)



Community Satisfaction Survey Results

City staff is proud to serve our great community every day and are satisfied with our recent customer service survey results that we compiled at City facilities and online. City Council directed staff to conclude the Community Satisfaction Survey and share results with the community. [More...](#)

Mayor's Breakfast on July 18

Join us for a Mayor's Breakfast with Mayor Grandis on Thursday, July 18 from 8 a.m. – 9 a.m. at UCI Health – Fountain Valley (11190 Warner Ave.) Conference Center Suite 214 in Building #3. Guest Speaker is TBD.

Homelessness Town Hall on August 7

Mayor Glenn Grandis will host a community Town Hall on Wednesday, August 7 from 6:30 p.m. – 8:30 p.m. to help address the many homelessness questions from residents. Police Captain Steve DeSantis will help coordinate the event and County representative Douglas Becht, City Net, Volunteers of America Los Angeles (CCNC Operator), and CalOptima will all be invited to participate in the Town Hall and offer feedback from a variety of perspectives.

Community Development

The Ribbon Cutting for the Central Cities Navigation Center (CCNC) was held on June 5, in partnership with the cities of Fountain Valley, Garden Grove, Westminster, and the County of Orange. The CCNC, located in Garden Grove, will be a year-round referral-based transitional facility offering emergency housing and wrap-around services to individuals experiencing homelessness in any of the three cities. Fountain Valley will be assigned 13 out of the 85 beds. As of June 25, Fountain Valley has occupied six (6) beds. The facility will now be turned over to Volunteers of America Los Angeles to operate the facility.

Planning

- Construction continues at the 2nd Dutch Bros location in the Floor & Décor parking lot and we anticipate the grand opening will occur in fall 2024.
- On May 22, the Planning Commission approved a CUP for Los Cab to operate a wedding and special event facility.
- On May 8, the Planning Commission approved a CUP for LiveMetta Pilates to establish a new studio at 18291 Brookhurst St.
- On March 13, the Planning Commission approved a CUP to establish a new dim sum and hotpot restaurant.

Economic Development

I Can Barbeque – Korean BBQ restaurant set to take over the former Corner Bakery at the Fountain Valley Promenade. Owner is anticipating a grand opening date of September/October 2024.

Goodwill Store – Goodwill held its Grand Opening on April 26 and is now open.

Crumb Cookies – held its Grand Opening on May 10 and is now open.



Building

Permit and Inspection Activity	
	June
Permits Issued	98
Inspections	313
Plan Checks	92
Valuation Added	\$1,852,327.12



Concerts in the Park Series: July 11, July 18 & July 25

The Recreation and Community Services department is excited to bring back the highly anticipated concert series that will be sure to rock our park, starting Thursday evenings in July. Please note that there will NOT be a concert on Thursday, July 4. This family-fun concert series will take place on the Great Lawn at the FV Sports Park from 6 p.m. - 8 p.m. on July 11, July 18 and July 15. [More...](#)

Code Enforcement

Currently, there are 155 active code enforcement cases and 45 closed cases.

Finance

FY 2024-25 Annual Budget

On Tuesday, June 4 City Council approved and adopted the FY 2024-25 Annual Operating Budget. The adopted FY 2024-25 budget aims to maintain current service levels and expand on the City's strategic plan goals to enhance the community's quality of life and safety, while maintaining a conservative outlook for revenue and expenditure growth based on changing economic factors. [More...](#)

Fee Study Update

The Finance department, along with the City's consultant, Wildan, completed the City's comprehensive fee study. The fee schedule was approved at the May 7 City Council meeting and the expected implementation date of the new fee schedule is Monday, July 8.



Recreation & Community Services Department

Universally Accessible Playground (UAP) Update

Please save the date for Friday, August 9 at 10 a.m. for the City's Universally Accessible Playground (UAP) Ribbon Cutting event as we celebrate the completion of the first UAP in Fountain Valley. The community is invited to join Mayor Grandis, Assemblyman Ta, and Congresswoman Steel and the Fountain Valley Community Foundation as we introduce the newest and first of its kind recreation attraction in FV!

Movies in the Park Series

The Recreation & Community Services department is excited to announce the Summer 2024 Movie in the Park schedule. Come join us on the lawn with your chairs or blanket and enjoy games, popcorn, and more. Children that come dressed in costume can enter into a costume contest for a chance to win a bike! [More...](#)

FV Summer Camps are Underway

Fountain Valley Summer Camps and Classes are underway, but you can still sign up today! [More...](#)

iPad Rentals at the Senior Center

The Center at Founders Village is proud to offer on-site iPad rentals alongside our Access to Technology program. Catch up on your shows, browse the internet, or learn something new using GetSetUp. Browse a variety of live online classes taught by your fellow peers.

Fire Department

FVFD 60th Anniversary

The Fountain Valley Fire Department will celebrate its 60th anniversary on July 1, 2024. On July 1, 1964, the FVFD took its first call for service and has been dedicated and committed to serving the Fountain Valley residents with care and compassion ever since. Happy 60th anniversary Fountain Valley Fire!

Life Saving Recognition

The FVFD is happy to share and commend our medics for their outstanding efforts in saving multiple community members from cardiac arrest. Their hard work and quick thinking made a significant impact on these lives. We are proud to have fantastic medics in our outstanding department:

- January 2024: Engineer David Reeves & Firefighter Paramedic James Miller: 2 times they saved lives from cardiac arrest in January
- February 2024: Firefighter Paramedic Tyler McGee & Firefighter Paramedic Ryan Dale
- April 2024: Firefighter Paramedic James Miller & Firefighter Paramedic Russ Martin
- May 2024: Firefighter Paramedic Ryan Dale & Firefighter Paramedic Michael Gonzales & Firefighter Paramedic Jeff Kerns & Firefighter Paramedic Tyler McGee

Human Resources

Active Recruitments

- Accounting Manager
- Equipment Operator II – Water
- Engineering Technician III
- Fire Prevention Volunteer
- Police Dispatcher – Entry Level & Lateral
- Police Investigative Intern – Volunteer
- Police Officer- Lateral/Academy Grad
- Police Recruit
- Senior Human Resources Analyst
- Volunteer Coach – Youth Basketball

[More...](#)

Information Technology

The IT Department welcomed new IT Manager, Steve Bohlson, and Steve has become an instrumental addition to the team.

IT department continues to upgrade and update the City's hardware and security to significantly reduce the city's risk on cyber-attack.

Police Department

Police Chief Matt Sheppard Retires after 24 Years of Service to the FVPD

After just over 24 years of dedicated service, Chief Matt Sheppard plans to retire from the City of Fountain Valley in July. [More...](#)

Coyote Season

Coyotes are very active during the warmer summer months. Be alert, as they are searching for food and can be aggressive. [More...](#)

E-bikes in City Parks Educational Campaign

Following an increase in resident complaints, staff is working together to create an educational campaign on E-bikes in City parks. More information to come on that soon.

Recruitment/Hiring Update

On April 8, 1 Lateral Police Officer started the field training program. On April 11, two Police Recruits graduated the Golden West Police Academy and will begin field training on April 15. 1 Officer Recruit in Golden West Police Academy Class 172. 1 Cadet starts April 15. 2 Entry level Officers and 1 Lateral Officer are in backgrounds. 1 Cadet, 1 Records clerk, 1 Dispatch Annuitant, 1 PSO, 2 Entry level Officers in hiring process.

Current Staffing Stats

- Officers 54 of 64
- PSO 4 of 5
- Cadet 1 of 6
- Dispatcher full-time 8 of 9, part-time 0 of 1
- Records Clerk full-time 2 of 3, part-time 1 of 1

Public Works

2024 Water Quality Report

The 2024 Water Quality Report is now available online. This report provides important information about the City's water supply and the water quality testing results for calendar year 2023. The City of Fountain Valley Water Department vigilantly

safeguards our water supply and, as in years past, the water delivered meets or exceeds the quality standards required by federal and state regulatory agencies. [More...](#)

Police Department Locker Room Project

The Fountain Valley Police Department Project, consisting of upgrades to the locker room, workout room and CSI Lab is anticipated to be completed by January 2025. The stairway and ramp outside of the PD has already been completed.

Orange County Sanitation District Project – Bushard St. at Ellis Ave.

OCSAN completed repairs within their below ground Bushard Diversion Structure. The project impacted Bushard Street at Ellis Ave. The project started Monday, April 15, 2024 and completed on Friday, June 7, 2024.

Future Fire Station 1

Demolition of the SPEC Services Building, where the future Fire Station 1 will be located, is completed. In addition, preliminary design activities began in March 2024.

Universally Accessible Playground (UAP) Project

The Universally Accessible Playground (UAP) project is nearing completion and has an anticipated grand opening date of August 9, 2024.



Operational Activities:

Construction Water Meter Permits: 2
Encroachment Permits: 9
Parkway Trees: 1
Transportation Permits: 10
Water Meter Distribution Permits: 3
Well Permits: 0

Permits Submitted: 88