



City Net Impact Report

Fountain Valley

July 1, 2025 – December 31, 2025



691

Client Interactions

146

Clients Enrolled

3

Exits to Perm. Housing

38

Positive Exits

18



Clients Document Ready

On average, this can take 3-6 months.



61

Clients referred to bed reservation queue

114 Days



Average time on bed reservation queue

920

Service Transactions



(ex. Case management, transportation, referrals, connect to income etc.)

SUCCESS STORY

Case managers connected with a couple experiencing homelessness while living in their vehicle after the loss of their housing due to a fire. The couple contacted the Orange County Outreach Line seeking support. While working occasional jobs to stay afloat, they were eager to connect with shelter services, particularly due to the limited space available in their vehicle while caring for their dogs. (Continued on page 3)

77

Clients referred to community queue

30

Exits to shelter

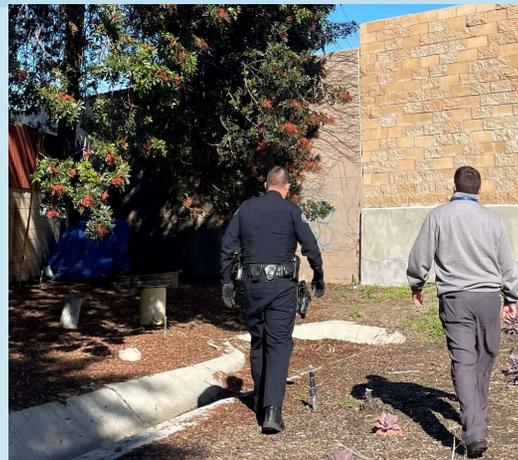
5

Temporary Exits



243 Days

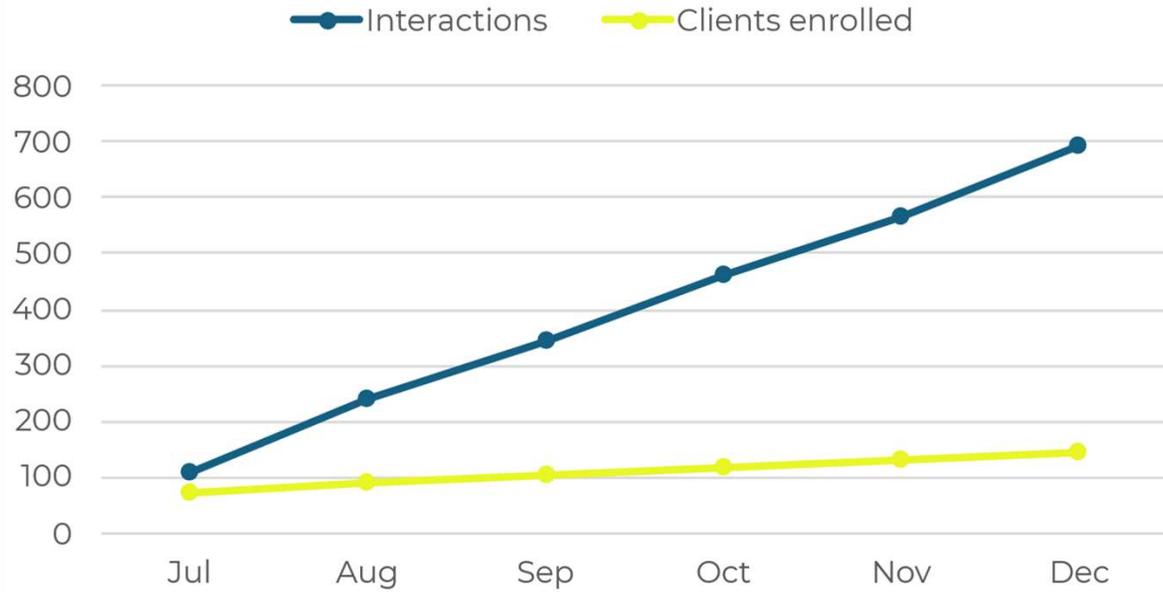
Average time on community queue



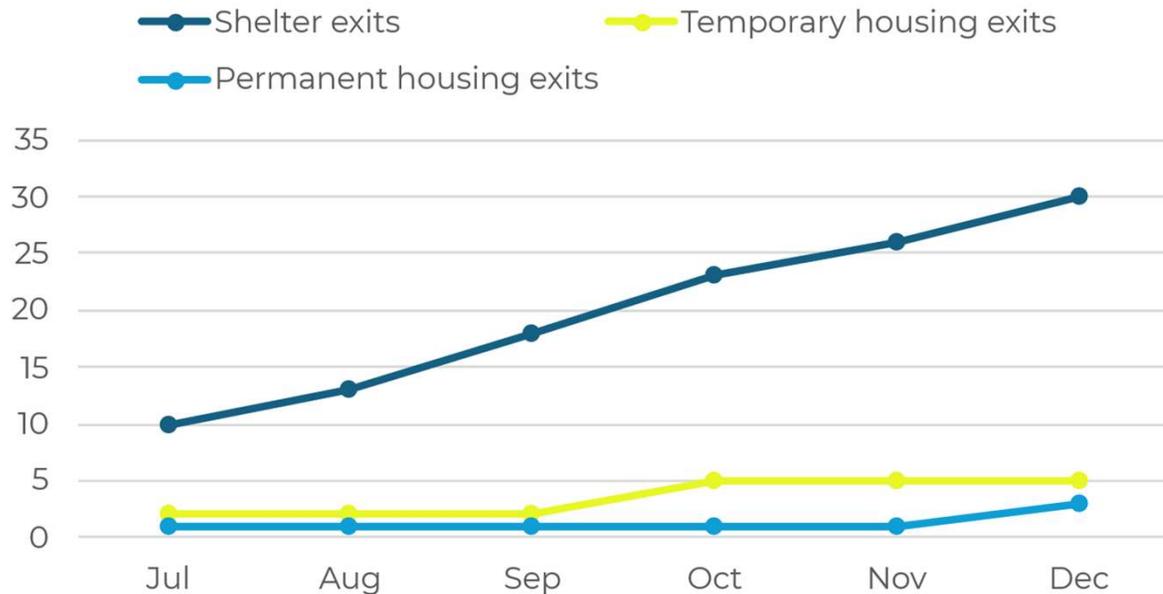
OUTREACH HIGHLIGHTS

Through strong interagency collaboration, the City Net team successfully supported a recently unhoused individual seeking shelter assistance. After identifying the client's ties to Huntington Beach, staff quickly coordinated with the Huntington Beach Task Force to verify eligibility. As a result of this cross-team partnership, the individual was successfully connected to shelter at the Huntington Beach Navigation Center. This effort highlights the impact of timely communication and collaboration across regional service providers to ensure access to appropriate resources.

FOUNTAIN VALLEY INTERACTIONS



FOUNTAIN VALLEY EXIT DATA



SUCCESS STORIES

(Continued from page 1) The outreach team quickly engaged with the couple, enrolled them in the outreach program, and submitted a referral to the Yale Navigation Center. After approximately three months, the couple was matched to a bed in a couples' dorm. The team coordinated the intake process, assisted with transportation to the shelter, and supported a warm handoff to shelter staff upon arrival. With the stability of shelter in place, the couple is now focused on seeking employment and continuing to work toward securing permanent housing.

- About three months ago, a client seeking shelter assistance reconnected with the program and remained actively engaged while awaiting placement. During this period, the client consistently checked in with the team regarding his status. After patiently awaiting placement, he was successfully matched to a bed at the Yale Navigation Center. The team coordinated the intake process with shelter staff, assisted with transportation, and provided a warm handoff upon arrival. With the stability of shelter in place, the client is now focused on working toward sobriety, maintaining employment, and continuing to progress through the housing process in pursuit of a permanent housing solution.

Positive exits indicate clients moved off the streets or out of shelter into a more stable living situation.

Temporary housing includes rehabilitation programs, institutional care facilities, and all transitional housing placements.

Permanently housed clients rent a private residence where they may receive ongoing subsidies or have moved into a residence with family or friends permanently.